



## HUMAN INTERACTION WORKSHOP

### WHO SHOULD ATTEND

Anyone interested in assembling the elements required to improve their interactive effectiveness in building and or maintaining relationships. This two day class will build the foundation required for leveraging success when interacting with individuals or groups.

How you interact with others is crucial, whether it is a face-to-face, group, or virtual interaction, it must be effective. Participants attending this session will examine and analyze their approach and effective in these interactions. LDI offers theory and practice combined with knowledge that generates an enhanced skill set when interacting one-on-one or in groups. Perception is reality; learn how others perceive you while engaging in an opportunity to enhance the effectiveness of interaction.

This course will change the way you see yourself through increased self-awareness, shifts in the way you think about your interaction vs others, and moving from the reactive to proactive block. It will raise the standard of interacting during conflict and beyond.

You will leave this workshop profoundly changed!

Learn it! Apply it! Live it!

### From this workshop, participants will learn to:

- ✓ interact with others through Myers-Briggs Type Indicator) (MBTI)
- ✓ manage themselves when interacting with others who interact differently
- ✓ persuade and influence out of their circle of influence
- ✓ improve their communication style effectively
- ✓ view feedback as a 'gift' and gain an understanding of how to give and receive feedback
- ✓ influence and persuade groups
- ✓ manage conflict

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